

# Ruchika Pandey

SYSTEM ENGINEER · Technical Intern | BCA

Haldwani Uttarakhand , India

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*“Placed in between organizations and technology, I am committed and enthusiastic in what I do. Driven by great challenges and learning opportunities, I look forward to combining technical knowledge with interpersonal skills.”*

## Summary

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System Engineer with proven experience of more than 1 years looking forward to work with new technologies where I can add value to the organization and enhance my skills, knowledge in conjunction with the company's goal.

## Work Experience

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### TATA CONSULTANCY SERVICES

Hyderabad

SYSTEM ENGINEER

Oct. 2020 - PRESENT

- Currently performing as System administrator Supporting Application and Database Maintenance
- Worked with Service new incident management. Having good experience in service new tool
- Performing SQL queries to manipulate data in Relational database and perform data activities
- Worked in agile methodology
- Configure and troubleshoot applications and software , Maintain user's account and vaulting accounts with security
- Worked with Several Support teams to deliver high quality service and Manage IT systems

### SYSTOOLS SOFTWARE PVT LTD

New Delhi

Technical Intern

JAN 2020 - June 2020

- Hands on experience with advance level of optimization techniques required to develop, manage and promote a website online
- Gained a good experience on Digital Marketing, Web Design and software testing.
- Worked as a content writer with SEO, SMO techniques.
- Working with programming languages- SQL, HTML , CSS , JS, Local host Xampp.

## Education

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### Amrapali Group of Institutes, Haldwani

Uttarakhand

BACHELOR OF COMPUTER APPLICATION

2017-2020

- Completed Bachelor Of Computer Application from Amrapali Institute

### Central Board of Secondary Education

Uttarakhand

Cynthia Senior Secondary School (12TH)

2017

- Competed Senior Secondary School in 2017

### Central Board of Secondary Education

Uttarakhand

HIGH SCHOOL (10TH)

2015

- Competed High School in 2015

## Skills

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**Programming** HTML, CSS, JS, JAVA, Bootstrap, SQL, Wordpress

**Tools and Software** Photoshop, Cramer

**Other Tools** MYSQL, XAMPP, MSOffice, Libraoffice

**Languages** English, Hindi

## Certifications

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- 2020 **LikedIn learning**, JAVA 11+ Essential Trainings, SQL to improve skills and add value to Organization *INDIA*
- 2020 **Uttarakhand Open University**, Database Management System *INDIA*
- 2019 **Advance Office Automation**, learn MS Office

## Honors and Awards

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- On the Spot Award** *Hyderabad*  
System Engineer *OCT, 2021*  
• Got On the Spot Award for Solving and performing well at client end from TCS.
- Best Team Award** *Hyderabad*  
System Engineer *OCT, 2021*  
• Got Best Team Award for the best performance in team.

## Extracurricular Activity

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- National Service Scheme (NSS)** *Haldwani, Uttarakhand*  
NSS Student
- SOF National Science Olympiad** *Haldwani, Uttarakhand*  
Participate in various Olympiad

## Additional Information

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- Date Of Birth** 20-09-2000  
**Gender** Female  
**Travelling** Passport and driving license